TRICK OR TREAT

September Recap

What was added for September again?

Areas of Change

- Desktop
- AFCARS
- Approvals
- Assignments
- Automated Messages
- Search
- PS Reports
- Service Intakes
- Case Closure
- Maintain Case
- Case Notes
- Eligibility
- Legal Record
- Placements
- Planning
- Ticklers
- Providers

Trick or Treat

Desktop

- **Supervisors can now view and expand the information within Providers assigned to their workers. This is done via the Workers expando on the desktop.**

AFCARS

- **The AFCARS report for Wisconsin will no longer include ICPC children from other states that have been TPR'd.**
- **The Administrative Review error tickler has been corrected so it now follows the State timeframe of 6 months and also correctly looks for the discharge date.**

AFCARS Continued…

- When users make corrections on the AFCARS exception page, the Hispanic value will no longer be deleted by the application.
- Adoption workers will not be able to assign Adoptive Home cases to the default worker until after the AFCARS batch has run.

Approvals

- **The Recall/Reroute option is now available after a worker sends a piece of work for approval to a supervisor.**

Assignments

- When selecting ‘Reassign’, the assignment type and role can now be changed. This used to be pre-filled and frozen.
- A worker’s assignment to an intake will no longer remain open behind the scenes when a supervisor screens out the intake.

Assignments Continued…

- A new option called ‘My County’ has been added to the assignment page. This allows the users to select the workers in their county in one click.
- When reassigning ticklers via worker assignment, the escalated ticklers will be deleted.

Automated Messages

- Users will no longer send emails to themselves (i.e. when you close your assignment to a case).
- Workers will receive an email when a new child is placed in a TFH or FH where they have a child placed.
- Case assignment emails will now reflect the current case name.

Trick or Treat

Search

- When conducting a worker search, the results now display if a worker is active or inactive, and if active, their email address as a link.
- On Provider Search, a checkbox was relabeled to ‘Search Providers of Parent Agency’. This returns parent agencies and all providers that agency is a parent agency for.

PS Reports

- The relationship values on the PS Report and Maintain Case are now the same
- A ‘/’ or ‘\’ in the narrative section of PS Reports no longer causes an error

Service Intakes

- The worker's name no longer appears as the supervisor when a worker assigns a pending service intake to a supervisor
- A new user-entered field called 'Date and Time of Referral' has been added and is the date and time displayed on the Service Intake Summary template.

Case Closure

- Case closure requests for reason of Merge no longer cause errors.
- Linking a screened in intake to a case that is undergoing the closure process will automatically 'Not Approve' the closure request. If a screened-out intake is linked, this will not disrupt the closure process

Maintain Case

- The case open date for Pre-Adoptive child cases will now reflect the user-entered TPR date instead of the date the case was created
- The TPR deactivation process will now set the default county to the county doing the TPR instead of defaulting to State

Case Notes

- Collateral Contacts are now listed in the Participants section of the case note
- Participant names now display suffix (i.e. Sr., Jr., III)
- You can now distinguish between who created the case or provider note and who made the actual contact. Useful for dictation.

Case Notes Continued…

- Assessment Contacts now allow the user to select and add participants to the ‘Assessment Contact Information’ section
- Users can search, view, and print notes that are system generated
- The ‘Narrative’ case note category has been removed

Case Notes Continued…

- **Now when you click ‘Clear Fields’ an edit message will pop-up asking if you really want to clear all fields**

Eligibility

- IV-E Eligibility Determination recommendations by Maximus now require a State sign-off in eWiSACWIS
- The IV-E Eligibility status of adopted children turning 18 will automatically change from Federal to State status

Legal Record

- The legal status page was changed when a worker selects a TPR related Legal Action. The child's birth parent information now pre-fills from the person management record. Also, the TPR can no longer apply to the child, it only applies to the parent(s).

Legal Record Continued…

- New Legal Action values have been added, “Deferred Prosecution Request” and “Informal Disposition Request”
- Existing Legal Status values were added to several legal actions as requested by counties
- Duplicate Legal Records can no longer be created

Out of Home Placement

- When the caretaker structure is selected to be ‘Married Couple’ or ‘Unmarried Couple’, the secondary caretaker field becomes required
- An edit has been added to prevent placements from starting before a child was born

Trick or Treat

Out of Home Continued…

- On the Foster Care Rate Setting, when the contracted amount field is blanked out and the Calculate or Save button is pressed, the user no longer receives an error
- The Override checkbox and the Discharge information is no longer visible on the In Home Service Ending page

Out of Home Continued…

- If a placement is ‘Not Approved’, the placement ending page will now be updated correctly
- Creating, editing, and viewing a placement that uses a service type not associated with a Statewide Reporting Category no longer causes a fatal application error

Trick or Treat

Planning

- If a Permanency Plan Hearing or Review is not due at the time a pre-adoptive case closure is approved, the ticklers will now be deleted
- The date fields on the Permanency Plan Review/Hearing page indicating when the next Review or Hearing must be completed by now calculate correctly

Admin Review Meeting

- **The Meeting type of ‘Administrative Review’ has been removed and the 11 letters associated with this meeting were moved to Create > Case Work > Planning**

Ticklers

- The Rate Setting due tickler is now calculated to be due 6 months from the effective date instead of the approval date
- Perm Plan Review/Hearing ticklers are now deleted when a placement is ended with a discharge reason.
- Rate Setting ticklers now get deleted when a new rate setting is completed

Providers

- There is a new validation to make sure the marital status on the person management record for Parent 1 matches the number of Parents identified on the members tab of the Home Provider page. For example, if there is a Parent 1 and a Parent 2, the marital status must be Married Couple, Unmarried Couple, Legally Separated, or Unable to Determine.

Trick or Treat

Providers Continued…

- When a provider status is indicated as ‘Duplicate’ or ‘Inactive’, the record will be frozen and no new placements can be made
- Treatment Foster Home creation and updating is now restricted to specific users that license treatment foster homes or maintain the homes (i.e. Maximus)

Trick or Treat

More Provider Changes

- Specific Private Provider Types (Group Home, RCC, Child Placement Agency, and Emergency Shelter) can no longer be maintained or created by users. Stephanie Tarnutzer will continue to be the contact for these providers.

Provider Licensing

- When a Treatment Foster Home is created, the only license type that can be created is a Treatment Foster Home (HFS 38)
- When a Foster Home is created, the only license available is Foster Care (HFS 56)
- Only TFH licenses can have both TFH and FH service types

Provider Licensing Cont…

- A new edit was added in licensing home providers where a user cannot re-license more than 90 days before the current license expires
- The two year waiting period after a license has been revoked is now enforced by the application

Provider Licensing Cont…

- The status of service types cannot be set to active until the supervisor has approved the license
- Additional Licensing Actions now require less steps to document changes in a provider’s license

Security Changes

- The View All Sites security has been changed to View All Counties so if a user does not have this box checked in their security profile, they can only view cases in their county
- The View All Service Types checkbox allows users to view service types in other counties via the Maintain > Service Types page

Conclusion!

- Questions?
- Comments?
- Deep thoughts?